

General terms and conditions

- Length of stay :** The duration of your stay is specified in the contract.
It cannot be extended unless mutually agreed with the owners.
- Bookings:** The contract enters into full force upon signing by the owner and tenant.
(signed pdf. attachment to an e-mail is sufficient and legally binding)
- Payment:** Upon signing the contract the tenant agrees to effect a down payment as specified therein.
Final payment is due one month prior arrival.
Local tourist tax and other expenses, if any, are payable prior departure.
- Cancellation by the tenant:** The tenant should notify the owner without delay in writing (letter or e-mail). Unless otherwise formally agreed, a cancellation by the tenant will give rise to forfeiture of all money paid. If cancellation is requested within 30 days prior arrival the owner has the right to demand full payment as per contract if not already received.
- Cancellation by the owner:** If a gite may become unavailable for reasons beyond owner's control, the owner reserves the right to cancel the contract under direct advice to the tenant. If no alternative arrangement can be mutually reached, all payments will be refunded without delay.
- Rental period:** Unless otherwise agreed, the rental period starts at 4 p.m. on the arrival date and ends at 10 a.m. on the departure date.
Tenants are expected to arrive between 4 p.m. and 8 p.m. and to inform the owner if arrival is expected outside such time frame.
- Number of persons:** The number of persons staying in the gite may not exceed the number noted in the contract unless the prior permission of the owner has been obtained.
- Animals:** Unless requested and agreed, pets and other animals are not accepted in the property.
- Damage:** Damage to any parts of the property must be notified to the owner upon becoming aware.
The tenant is financially liable for any damage caused by it.
- Departure:** The tenant should leave the property in clean and tidy condition (broom clean).
The owner reserves the right to check the property before departure of the tenant.
- Insurance:** The tenant is responsible for his acts and those of all accompanying persons. PRIVATE LIABILITY INSURANCE is compulsory. The tenant confirms that such insurance will be in place during his stay.