

CODE OF CONDUCT FOR HOLIDAY APARTMENTS

BEHAVE RESPONSIBLY, INDIVIDUALLY AND COLLECTIVELY

Thank you for your trust. We'd like to make your stay as safe as possible and we ask you to help us to implement and adopt together with us the clean and safe charter following the recommendations of Health authorities in respect of COVID-19.

**Your holiday apartment has been cleaned thoroughly and depending on the situation been disinfected prior your arrival.
We follow a hygienic protocol that pays specific attention to prevent the spread of the coronavirus.**

We kindly ask you to follow the sanitary standards so that all of our guests including ourselves can benefit from a continuing safe environment and avoid unnecessary health risk.

Please adopt the following recommendations during your stay:

- Apply the preventive measures when meeting other guests, the owners and the personnel. :

greet verbally, **avoid close contact and respect the one meter plus rule.**

- When arriving at the pool. Please wash your hands with the antiseptic soap. The soap dispenser is next to the toilets.

Aseptil Lotion +

- Ventilate your apartment regularly minimum 10 to 20 minutes in the morning and evening.
Beware of drafts, please block doors and windows.

- Wash your hands regularly and properly at least 20 seconds with soap and water. Soap is at your disposal in the bathrooms.

- wash your dishes with hot water or use the dishwasher at minimum 60° .

Choose the intensive program and please avoid the Eco and Turbo function during these extraordinary times.



Intensiv 70°

Important and good to know :

- Our entire household linen are collected and washed by an external professional laundry company, Elis Group.



- **NEVER use a detergent with a bleach solution - eau de javel!**

The Bastide Les Aliberts is not linked to a public sewer system.

Bleech / Eau de Javel destroys the bacteria that are needed for the proper functioning of our septic tanks.

If you wish to disinfect, please use rubbing alcohol - l'alcool à brûler 90° (under the sink in the kitchen).

- Should you use wet wipes, please throw them in the garbage bin and **NEVER flush them down the toilet !**

- Detergents (Norm EN14476) with minimum 70 % alcohol are proven to be effective against COVID-19

The Group Elidis, specialised in the production and distribution of hygienic products, is our supplier of all sanitary products.



Prior to your departure:

- It's important that you have cleaned all dishes (turned the dishwasher on), emptied the fridge and freezer, taken out the garbage and recycle goods (glass and plastic/packaging) and placed in the respective containers at the entrance of the property.

- Please leave the key at the door.

- For our own safety we clean the apartments (whenever possible) only 24 hours after your departure.

Please place your wet towels on the drying rack on your terrace. No need to strip the beds, we take care of it.

We thank you for your attentiveness. It will help us to be and remain in compliance with the hygienic measures.

We wish you a pleasant stay.



Bastide
LES ALIBERTS